

1 Go to the police station in the district of your residence.
2 Obtain an arrest warrant against your landlord.
3 Write down the names and badge numbers of each officer you speak with.

Request a police report. If they won't provide a police report, you can request an ordinance complaint form.

1 Call the police and notify them of the utility shutoff or lockout.
2 Write the names and badge numbers of each officer that shows up.
3 Request the police to order your landlord to turn on the utilities/ provide keys to the unit.

If your landlord...
is present/lives on the property
is not present/does not live on the property

Optional: Alert your Alderperson

Most Aldermanic offices have "Constituent Services" staff who can guide you to resources or help you call the police if you don't feel comfortable doing it yourself.

Find your Alderperson's name and office address at this QR code:



Are the police still not helping you?

- 1 Go up their chain of command.
- 2 Refer them to the Residential Landlord Tenant Ordinance §5-12-160 and to Special Order S04-01-03(IV).
- 3 File a complaint with the CPD Internal Affairs Division at 312 - 747 - 6307.
- 4 Call the Civilian Office of Police Accountability at 312 - 745 - 3598.
- 5 Email the Chicago Police Accountability Task Force at comments@chicagopatf.org.

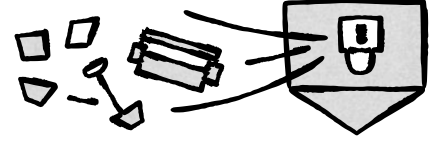
A note on going to the Police for help
Police commonly do not help tenants when their landlords break the law. It's a gross systemic injustice and is why you should record all interactions with them and document their names and numbers. If the police dismiss you by saying "it's a civil matter" and "there's nothing we can do," stay strong and hold your ground because they are lying!

What you should do next depends...

This zine is based on information from the Law Center for Better Housing's FAQ info sheet on utility shutoffs & lockouts.

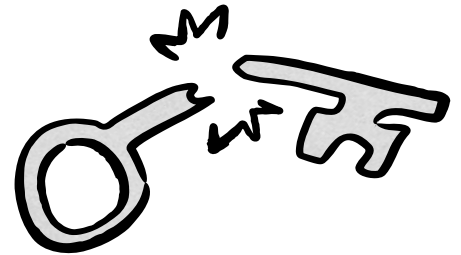


lcbh.org



If your landlord wants to evict you, they must follow the legal procedures by filing an eviction case through the city.
This zine will walk you through the Law Center for Better Housing's recommendations for getting back into your unit or having your utilities restored.
A "lockout" is when your landlord illegally changes the locks, shuts off your utilities, or removes your property from the unit.

Know your rights: Lockouts and Shutoffs are Illegal!



A Zine by the Autonomous Tenants Union - Chicago

